

BEGINNING
JANUARY
2020



VILLAGE OF WESTERN SPRINGS WASTE & RECYCLING PROVIDER UPDATE

WESTERNSPRINGS@LRSRECYCLES.COM | 773.685.8811

LRSRECYCLES.COM/WESTERNSPRINGS



VILLAGE OF WESTERN SPRINGS

NEW REFUSE, RECYCLING AND YARD-WASTE COLLECTION PROGRAM

Lakeshore Recycling Systems (LRS) is excited to become the Village of Western Springs' new waste and recycling hauler as of January 1, 2020. We know that Village residents have high expectations when it comes to service, quality and value; we intend to exceed those standards.

With the Village's new hauling agreement, residents will notice a cost-savings, as well as an improvement in service options and enhanced uniform curbside appearance.

With the transition occurring from Republic Services to LRS on January 1, 2020, residents should avoid buying large amounts of Republic stickers. However, LRS will accept Republic stickers through the month of March.

WHAT YOU NEED TO DO

- Residents should decide which size refuse and recycling carts you would like to use. Sample carts are available at Village Hall, the WS Recreation Center, and the train station. Residents who do not make a cart selection before November 27 will receive 65-gallon waste and recycling carts.
- Once you decide which waste and recycling cart sizes you would like, you can register online at: LRSrecycles.com/WesternSprings, or call our customer service at **773.685.8811**.

GARBAGE AND RECYCLING CARTS

With the transition to an all-cart program, Western Springs residents will notice not only a savings in the cost of service and stickers, but also an improvement in curbside appearance on service days allowing for cleaner streets and more efficient service.

Carts will be delivered starting on December 15, 2019, and continue through December 30, 2019. All carts will be delivered at curbside, and should not be used for service until January 1, 2020.

On service days, residents who are new to the cart format should plan on having carts out for service by 7AM. Carts should be placed at least 3' from mailboxes, trees, light poles or parked cars, and 1' – 2' from the curb or other cart. If you have been using your own garbage can with a sticker, you can either keep that container for your general home needs, or we will take it at no cost – as long as it is labeled "Please take/dispose."



GENERAL COLLECTION GUIDELINES

Your service day will either remain on Tuesday or Friday, or be switched to Wednesday or Thursday. Please call: **773.685.8811** or email: WesternSprings@LRSrecycles.com for verification.

All garbage, recycling and yard waste will be serviced between 7AM and 5PM on collection days. Please have your carts out for service between 7PM the night before service, and 7AM on your collection day. Carts should be removed from the curbside by 7PM on collection days.

MAIN SERVICES

REFUSE (GARBAGE) COLLECTION

If you have additional garbage that will not fit into your cart, you must use a garbage sticker for each bag or item outside of the cart. Stickers can be purchased at Village Hall, or the same vendors that have carried them in the past. There is no limit on the amount of bags that can be collected, as long as each bag has a sticker. Please note: garbage mixed with yard waste / leaves / grass clippings cannot be taken as waste.



RECYCLING COLLECTION

Residents can mix recyclable items in their recycling cart. There is no limit on the amount of recyclable material that can be put out for service each week. Excess items that will not fit into recycling carts may be placed on the side of the cart for collection, and will not require a sticker. Residents are encouraged to consider a larger recycling cart to keep pace with the increasing amounts of material that are recyclable, and the advent of on-line purchasing (cardboard-based). Please do not place plastic bags in your recycling cart.

YARD WASTE COLLECTION

Between April 1 through November 30, residents should continue to use brown (kraft) bags for yard waste disposal. Each bag will require one sticker. LRS also offers a subscription option, in which residents will be provided a yard waste cart.

Yard waste that will not fit into a brown bag or cart will need to be bundled in units that are no longer than 4' and 18" in diameter. Each stack will require one waste sticker for removal. Yard waste in plastic bags will not be accepted.

ADDITIONAL SERVICES

BULK ITEMS

Bulk items are items that are too large to fit into your waste cart. Each bulk item requires three (3) waste stickers affixed. Carpet rolls may be no longer than 4' and 18" in diameter, and will require three (3) waste stickers. If an item is too large, or an item that is not allowable to take, special arrangements may need to be made.

WHITE GOODS

White goods are appliances containing CFC, HCFC, PCBs mercury switches or other hazardous components. Examples: refrigerators, air conditioners and humidifiers. These items will require ten (10) waste stickers to be collected. All white goods will be collected on a separate truck, and will need to be scheduled.

DO-IT-YOURSELF CONSTRUCTION

For your more intensive and larger 'Do-it-Yourself' jobs, or general home renovations and clean-outs, LRS offers a range of roll-off boxes – including 10yd, 15yd, 20yd and 30yd sizes. You simply need to call an LRS representative at 773-685-8811 to set up same-day or next-day service

HOUSEHOLD HAZARDOUS WASTE (HHW)

HHW products are flammable, toxic, corrosive and/or reactive, and can pose a harmful threat or damage to the environment when disposed of improperly. Items like paint, pesticides, poisons, cleaning solvents, old or tainted gasoline, used oil and other automotive fluids are considered to be hazardous, and should not be included with your regular household waste.

ELECTRONIC WASTE

Under the Village's new agreement with LRS, residents have an ala carte option of properly disposing of electronic waste. This includes: one smaller electronic item, mouse, keyboard, telephone (one sticker); Bundle/Brown Bag not to exceed 15"x15"x15" (five stickers); Television or Monitor (10 stickers per item)



RECYCLABLE MATERIALS

PAPER

Newspaper and inserts
Computer printouts
Glossy brochures
Stationery
Envelopes
Cardboard boxes

Magazines catalogs & phone books
Hanging file folders (remove metal & trash it)
Index cards
Fax paper
Junk mail
Brown paper grocery bags

Office paper notebooks
Pastel sticky notes
Greeting cards
Manila folders
Chipboard/Paperboard
Paperback books

- **Recyclable items must be clean**
- NO used paper plates or pizza boxes, or fluorescent paper (they contaminate the paper stream with food, dye, or plastic coating) If pizza box top is clean you can tear it off and recycle it.
- NO paper towels, tissues, or napkins, which are not recyclable because the fibers are too small to reuse (please compost them with kitchen food scraps if possible)
- NO Shredded Paper – Loose shredded paper causes major sorting problems in the Recycling Facilities
- NO frozen food boxes, which are made of a hybrid of paper and plastic, and are not wanted by paper mills
- NO paper cups, which are also made of a hybrid of paper and plastic rendering them unrecyclable

ALUMINUM CANS AND FOIL

Aluminum cans

Aluminum foil

Pie plates & trays

CARTONS

Milk, Soup, and Juice cartons & boxes

STEEL/TIN CANS

Food cans and lids

Metal paint cans and lids

Empty aerosol cans

- NO utensils, propane tanks, wire hangers, or small appliances

GLASS BOTTLES AND JARS

All colors are accepted

- NO window or auto glass, bakeware, ceramics, mirrors, light bulbs, coffee pots or drinking glasses

PLASTIC CONTAINERS

Plastic bottles

Plastic tubs

Plastic jugs

- NO plastic bags or plastic film (plastic wraps, sandwich bags, freezer bags, tarps)
- NO plastic utensils or plates (plastic wraps, sandwich bags, freezer bags, tarps), cups, lids or straws
- NO candy wrappers, cereal bags, potato chip bags, or snack bags
- NO empty motor oil, pesticide, or chemical bottles
- NO Styrofoam, polystyrene (do not put in curbside bin)

WASTE AND RECYCLING CARTS

ALL WESTERN SPRINGS RESIDENTS WILL AUTOMATICALLY RECEIVE NEW LRS REFUSE AND RECYCLING CARTS

CART REQUEST PROCESS

- Smaller and larger carts for garbage and recycling are available in 35, 65 and 95-gallon sizes. The cost of the recycling cart is included in your monthly rate regardless of recycling cart size.
- Additional carts are available for \$3.00 each per month for garbage or recycling in 35, 65 or 95-gallon.
- Additional yard waste carts are available for an additional \$6.00 per month in 65 or 95-gallon.
- Please submit your cart request between September 1 and November 27 to receive prior to service.
- No action is necessary for residents who prefer the 65-gallon carts for both garbage and recycling.

Village of Western Springs residents may make a cart request online or by calling LRS Customer Service. Please be sure to make your cart selection between September 1 and November 27 in order to receive the selected cart(s) before the start of service (generally 1-2 weeks prior to service). Republic will continue with pickups through December 31st; LRS will not commence service until January 1, 2020.

LRS ONLINE CART SELECTION (SUGGESTED)

Submitting a cart request is very easy with the LRS Online Cart Selection. Requests submitted online are immediately received and processed. You can select from different size carts, additional carts, and yard waste carts. You may also request to receive your invoice by email. LRS recommends residents use the online cart selection.

VILLAGE OF WESTERN SPRINGS REFUSE, RECYCLING AND YARD-WASTE COLLECTION PROGRAM

Laboratory Recycling Systems (LRS) is pleased to become the Village of Western Springs' waste and recycling provider as of January 1, 2020. We know that Village residents have high expectations about customer service, quality collection and want to ensure their concerns are addressed.

With the Village's new recycling agreement, residents will receive extra savings, as well as all improvements in service options and enhanced curbside appearance.

With the updated agreement from Republic Services to LRS on January 1, 2020, residents should expect to receive a new set of carts. However, LRS will accept Republic Services stickers through the end of March.

Call Republic on the 508 area code for any questions or for Western Springs support.

WHAT YOU NEED TO DO

Residents should make their own refuse and recycling cart selections before the start of service. Sample carts are available at the Village Hall. Residents should use their existing cart selections until September 1, expect to receive your new carts by calling LRS at 773.685.8811 or visit lrsrecycles.com/WesternSprings. Please visit us to make a cart selection after processing about the garbage and recycling sticker.

SERVICE CHANGES

- Residents will no longer be able to select weekly trash and recycling pickup.
- Residents will be able to select garbage, recycling, yard waste, stickers, etc.
- Every home will receive one refuse cart and one recycling cart. Residents will have the option of using a 35-gallon or 65-gallon for garbage, and a 35-gallon, 65-gallon or 95-gallon for recycling.
- Residents will now be charged a monthly service fee, which will be added to their monthly bill.
- The Village will be removed to the new schedule.

GENERAL COLLECTION GUIDELINES

HOW TO SUBMIT SPECIAL CART REQUESTS

- Visit LRSrecycles.com/WesternSprings to submit an online request.
- Call customer service directly at 773.685.8811.

KEY SERVICE DATES

- September 1 – November 27: Register and pick your garbage and recycling cart size
- December 15 – December 30: LRS will deliver your new carts curbside
- January 1, 2020: LRS will start services in the Village of Western Springs
- January 1 – March 31: LRS will accept Republic Services stickers
- January 1 – March 31: Carts may be exchanged for different sizes at no charge.

FIVE YEAR PRICING

Curbside Cart Program	1/1/20	1/1/21	1/1/22	1/1/23	1/1/24
Monthly Refuse/Recycle	Monthly Refuse Service includes recycling cart per resident's choice 35, 65 or 95 gallon				
35 gallon	\$ 14.55	\$ 15.06	\$ 15.59	\$ 16.08	\$ 16.38
65 gallon	\$ 14.75	\$ 15.27	\$ 15.80	\$ 16.20	\$ 16.60
95 gallon	\$ 15.95	\$ 16.51	\$ 17.09	\$ 17.52	\$ 17.96
Backdoor Cart Program	Monthly Refuse Service includes recycling cart per resident's choice 35, 65 or 95 gallon				
35 gallon	\$ 24.55	\$ 25.41	\$ 26.30	\$ 26.95	\$ 27.62
65 gallon	\$ 24.75	\$ 25.62	\$ 26.51	\$ 27.17	\$ 27.82
95 gallon	\$ 27.95	\$ 28.93	\$ 29.94	\$ 30.69	\$ 31.46
Additional Refuse Cart/ Month					
35 gallon	\$ 3.00				
65 gallon	\$ 3.00				
95 gallon	\$ 3.00				
Additional Recycling Cart/ Month					
35 gallon	\$ 3.00				
65 gallon	\$ 3.00				
95 gallon	\$ 3.00				
Yard Waste Cart/ Month (APRIL 1-NOVEMBER 30)					
Curbside Collection Only					
65 gallon	\$ 16.00	\$ 16.56	\$ 17.14	\$ 17.57	\$ 18.00
95 gallon	\$ 18.60	\$ 19.15	\$ 19.82	\$ 20.32	\$ 20.82
Additional Yard Waste Cart/ Month					
Curbside Collection Only					
65 gallon	\$ 6.00				
95 gallon	\$ 6.00				
Refuse/ Yard Waste Sticker					
Sticker	\$ 3.00	\$ 3.11	\$ 3.21	\$ 3.29	\$ 3.37

*Monthly Refuse Service (service to include recycling cart per the resident's choice – 35g/65g/95g)

SERVICE CHANGES

- Stickers will no longer be used for standard weekly waste and recycling pickups.
- Stickers will be used for extra garbage, yard waste, e-waste, bulk items, etc.
- Every home will receive one waste cart and one recycling cart; residents will have the option of using a 35-gallon, 65-gallon or 95-gallon for garbage, and a 35-gallon, 65-gallon or a 95-gallon cart for recycling.
- Residents will now be charged a monthly fee for services, which will be billed quarterly.
- The Village will be serviced on a four-day schedule. An inset map on this mailer will illustrate your possible new pickup day.

TRANSITION UPDATES



LRS HOLIDAY SCHEDULE

LRS observes the following annual holidays.

New Year's Day

Memorial Day

Independence Day

Labor Day

Thanksgiving

Christmas

There will be no collection on the holiday.

If the holiday falls on a weekday prior to your regular service day, service will be the following day. Services will take place on Saturdays during holiday weeks.

BILLING AND PAYMENT

Residents will be billed on a quarterly basis, in advance. As a means to be environmentally friendly, we encourage you to pay electronically. For those residents taking advantage of this option, you may choose to pay with an automatic bank draw or via ACH transfer from an account that you authorize.

COST INFORMATION

The weekly collection of garbage, recycling and yard waste will be less expensive with the new program. The following side is a list of charges for various cart sizes and services.

GARBAGE / YARD WASTE STICKERS

Stickers will be needed for yard waste, extra garbage (outside of cart), bulk items and electronic waste. Stickers can be purchased at Village Hall and the same retail outlets at a cost of \$3.00 per sticker.

BULK ITEM = 3 STICKERS PER UNIT

White Good = 10 stickers per unit

Electronic Waste = 1 sticker per single (small) item, 5 stickers per bundle within a brown paper bag, 10 stickers per television or monitor.

AUTO PAYMENT OPTION

LRS offers an auto-pay option for residents who choose to establish this method of payment. Once you receive your first invoice from LRS you may choose this option. If you would like to elect for auto pay, you may do so by going to: <https://etowerweb.amcsgroup.com/lakeshore>. You will be asked to create a user name and password.

MAIL PAYMENT

The mailing address for payments is:

LAKESHORE RECYCLING SYSTEMS
PO BOX 554892
DETROIT, MI 48255-4892

SUSPENSION OF SERVICE

Residents who need to suspend service for one (1) month or longer must notify LRS at least seven (7) days before service is to be suspended. A one-time \$5.00 service interruption will be charged for each service interruption, regardless of length.

CONTACTING LRS

LRS WESTERN SPRINGS CUSTOMER SERVICE PHONE

773.685.8811

LRS EMAIL FOR WESTERN SPRINGS RESIDENTS

WESTERNSPRINGS@LRSRECYCLES.COM

PRSR STD
U.S. POSTAGE
PAID
SKOKIE, IL
Permit No. 100



LRS
LAKESHORE
Recycling Systems
6132 Oakton Street
Morton Grove, IL 60053

SERVICE AREAS



LRS WESTERN SPRINGS CUSTOMER SERVICE PHONE | **773.685.8811**
LRS EMAIL FOR WESTERN SPRINGS RESIDENTS | **WESTERNSPRINGS@LRSRECYCLES.COM**