

VILLAGE OF LINCOLNSHIRE

NEW REFUSE, RECYCLING AND YARD WASTE COLLECTION PROGRAM

LRS is excited to be serving as the Village of Lincolnshire's new waste, recycling and yard waste hauler beginning **January 1, 2022**. We are a locally-owned hauler that has been providing Chicagoland customers and municipalities with the area's best service for over 20 years.

Although the Village's first collection day will not be until **January 5, 2022**, the transition process will begin on November 1, 2021, when residents may begin setting up their new services by either calling one of our experienced customer experience representatives at **844.NEED.LRS** or logging on to our dedicated web portal at: LRSrecycles.com/Lincolnshire. Although it is preferred that you use our web portal, either option will allow residents to sign up for their new carts, and start a new account.

We hope that you will find answers to most questions you have about LRS, the Village's new servicer, in this brochure. Please keep this brochure handy as a reference tool for general and specific questions.

SERVICE TRANSITION



Generally speaking, residents will notice a considerable savings in their services each year. Also, service options will include 35-gallon, 65-gallon and 95-gallon carts for both waste and recycling. We encourage residents to sign up for their new carts by visiting us at: LRSrecycles.com/Lincolnshire, where they can enroll quickly and easy with a few keystrokes. Otherwise, residents can enroll by calling us at **844.NEED.LRS** to speak with one of our customer experience representatives.

To best ensure that residents get the carts they request by the time new service starts, LRS asks that you enroll for their new carts by **December 3, 2021**. Residents who do not indicate their preferred cart sizes by December 3, 2021, will be provided the default 95-gallon waste and recycling carts.

Initial cart deliveries will start during the week of **December 20, 2021**. It is important that residents DO NOT use LRS carts until the initial service week, as the LRS carts will not be serviced until that time. Additional carts can be used for an additional monthly charge.

SERVICE DAYS

Lincolnshire residents will be pleased to know that the current service day of Wednesday will remain in place.

TRANSITION UPDATES

WHAT YOU NEED TO KNOW

- You will have the option to choose which size of garbage and recycling carts you would like to use. Those sizes are: 95-gallon, 65-gallon and 35-gallon. To choose your cart, you can either call our customer experience department at **844.NEED.LRS** or register online through our dedicated web portal at LRSrecycles.com/Lincolnshire.
- The deadline to register by phone and online is **December 3, 2021**. Should you choose not to register for a cart, the default sizes will be 95-gallon for waste and 95-gallon for recycling.
- All Lincolnshire single-family homes will be delivered a waste and recycling cart regardless if you elect to register before or after the initial deadline.
- All modification or change requests submitted prior to **February 15th** will be done at no charge.



IMPORTANT NOTE:
PLEASE LEAVE YOUR WASTE MANAGEMENT CART(S) ON THE CURBSIDE
ON THE LAST DAY OF YOUR SCHEDULED SERVICE.



6132 Oakton Street
Morton Grove, IL 60053

LRS HISTORY

LRS is Chicagoland's leading waste and recycling hauler. Our growth and success in villages like Lincolnshire can be attributed to our gold-standard service, innovative approach to recycling, and value to our customers - both in terms of performance and savings. LRS's reach extends beyond residential waste, recycling and yard waste collection. We are also Chicagoland's largest provider of temporary services, including: roll-off containers, portable restrooms and sinks and on-site storage among other services.

LRS is dedicated to educating not only our employees on the importance of a strong safety culture but also instilling this message into families, communities serviced and the general public.

Our approach to safe operations will be reflected in how we operate in Lincolnshire every day. In June 2018 and 2019, LRS was recognized as the Overall Safety Award winner from the Solid Waste Association of North America (SWANA) for our Live Safety initiative. We were the only waste hauler recognized in North America for this growing safety initiative. Safety is a crucial aspect of everyone's life, which is why it is a core foundational value to LRS.

LRS looks forward to being a safe and sustainability-focused waste and recycling partner for you and the rest of the Lincolnshire community!



BEGINNING JANUARY 2022
VILLAGE OF
LINCOLNSHIRE
WASTE & RECYCLING
PROVIDER UPDATE

SERVICE@LRSRECYCLES.COM | **844.NEED.LRS**

WASTE, RECYCLING, AND ORGANICS CARTS

RESIDENTS WILL AUTOMATICALLY RECEIVE NEW LRS
REFUSE AND RECYCLING

WASTE (GARBAGE) COLLECTION

Similar to what residents did in the past, waste bags should be placed in the LRS provided plastic cart. Each Wednesday, LRS will collect waste carts, which should be placed curbside for collection. All bags or items that do not fit into the carts will require a sticker in order to be collected. Residents will be allowed 1 free bulk item each week to be picked-up curbside on their regular service day. Any additional bulk items will require a sticker.

Mattresses placed out for collection will need to be wrapped in plastic in order to be removed. Plastic mattress covers are generally available at local hardware stores. Mattresses that are unwrapped, along with items that are too heavy for collection on standard routes, will be tagged with a sorry sticker explaining why the items was not collected

Carts should be placed at curbside between 7PM on Tuesday, and 6AM on Wednesday.

Stickers for extra items and yard waste may be purchased at:
• Lincolnshire Village Hall • Heinen's (Bannockburn) • Sunset Foods (Lake Forest)

RECYCLING COLLECTION (UNLIMITED)

Residents will be provided a 35-gallon, 65-gallon or 95-gallon recycling cart, based on which size is requested. Recycling collection will take place on Wednesday. Like waste carts, recycling carts should be placed at curbside between 7PM on Tuesday, and 6AM on Wednesday.

LRS will take all single-stream recyclable material placed outside the cart without stickers, and at no additional charge. We encourage residents to breakdown cardboard boxes as much as possible. A list of acceptable recycling items is included in this mailer, however, residents should avoid throwing particular items in recycling carts, including: pizza boxes, plastic bags and textiles and clothing.



YARD WASTE AND ORGANICS COLLECTION



Branches and trimmings should be placed at curbside in bundles that are wrapped in biodegradable twine or string. Bundles should be no longer than 4' in length and 2' in diameter. Large tree limbs may not be collected.

LEAF COLLECTION

Each fall, LRS will provide Lincolnshire with a six-week leaf collection program. Residents should rake leaves to the curbside in piles that are no wider than 3' to 4'. Residents should be cautious to make sure leaf piles are not blocking culverts or sewer openings. Doing so may adversely affect drains during heavy rainfall or snowfall. Leaf collection is only for leaves. Other yard waste, organics or heavy items or materials of any kind should not be mixed in with leaf piles. This may cause serious damage to equipment, or worse – injury to LRS drivers.

ADDITIONAL SERVICES

BULK ITEMS

Residents may place one bulk item under 50lbs out for collection each week (this does not include additional plastic bags). Additional items that are 50lbs or heavier, and/or do not fit into waste carts will need to be stickered for removal. This includes additional waste bags, furniture, mattresses (wrapped) and others. Excess amounts of demolition or construction-based material will need to be scheduled for separate removal. This material includes, but is not limited to carpet, drywall, wood and masonry material.

WHITE GOODS

White goods/appliances such as dishwashers, refrigerators, washing machines and others will be collected at a rate of \$25 per item. However, residents will need to call us at **844.NEED.LRS** to schedule this service.

CHRISTMAS TREES

Christmas trees will be collected curbside at no charge on your regular day of service throughout the month of January, each year. Please limit the amount of trees placed for collection to one.



ELECTRONIC WASTE

LRS will proudly provide quarterly curbside pick-ups of electronic items at no cost. More information about pick-up dates and registration will be announced soon.

PORTABLE RESTROOM AND DUMPSTER



LRS has expanded our temporary services division to create an easier customer experience, whether for a large construction site or a homeowner with a renovation or clean-out project. As the largest portable toilet business in Illinois, LRS provides safe and sanitary restrooms for any occasion, from construction remodels, to large events and outdoor weddings.

For more information please visit
[LRSrecycles.com/porta-potty](https://www.lrsrecycles.com/porta-potty)
[LRSrecycles.com/services/roll-off-dumpsters](https://www.lrsrecycles.com/services/roll-off-dumpsters)

MISSED COLLECTION PICKUP

Please contact LRS at **844.NEED.LRS** to notify our customer service representatives that your waste, recycling or yard waste was not collected. Customer experience specialists may also be reached by emailing: Service@LRSrecycles.com.

Additionally, LRS holds over 20 years of roll-off dumpster experience, and we guarantee service operations will be timely and above expectations. An LRS representative will work with you to select the appropriate box so that your project continues to run smoothly.

SENIOR DISCOUNT

We will be offering a discounted senior rate for monthly services with the form available on our website and submissions/requests for it through Service@LRSrecycles.com.

MOVING SOON?

Visit [LRSrecycles.com/Moving](https://www.lrsrecycles.com/Moving) to let us know!

CONTACT LRS

844.NEED.LRS

[LRSrecycles.com/Lincolnshire](https://www.lrsrecycles.com/Lincolnshire)

SERVICE INFORMATION

BILLING AND PAYMENT INFORMATION

Lincolnshire residents will be billed on a quarterly basis. Auto-pay options are available and encouraged. Residents can enroll in auto-pay as their preferred payment method after they receive their first mailed invoice. Enroll at [LRSrecycles.com/pay-bill](https://www.lrsrecycles.com/pay-bill).

Residents will be asked to create an account and unique password.

If you prefer to mail your payments, please use the remittance form found on the bottom of your quarterly invoices or you can always call us at **844.NEED.LRS** to make payment or for any other billing matters

RECYCLABLE MATERIALS

PAPER

Newspaper and inserts	Magazines, catalogs & phone books	Office paper/ notebooks
Computer printouts	Hanging file folders (remove metal & trash it)	Pastel sticky notes
Glossy brochures	Index cards	Greeting cards
Stationery	Fax paper	Manila folders
Envelopes	Junk mail	Chipboard/Paperboard
Cardboard boxes	Brown paper grocery bags	Paperback books

- Recyclable items must be clean
- NO used paper plates or pizza boxes, or fluorescent paper (they contaminate the paper stream with food, dye, or plastic coating) If pizza box top is clean you can tear it off and recycle it
- NO paper towels, tissues, or napkins - Fibers are too small to be recycled and reused (please compost them with kitchen food scraps, if possible)
- NO Shredded Paper – Loose shredded paper causes major sorting problems in the recycling facilities
- NO frozen food boxes, which are made of a hybrid of paper and plastic, and are not wanted by paper mills
- NO paper cups, which are also made of a hybrid of paper and plastic rendering them unrecyclable

PLASTIC CONTAINERS

Plastic bottles, Plastic tubs and Plastic jugs

- NO plastic bags or plastic film (plastic wraps, sandwich bags, freezer bags, tarps)
- NO plastic utensils or plates (plastic wraps, sandwich bags, freezer bags, tarps), cups, lids or straws
- NO candy wrappers, cereal bags, potato chip bags or snack bags
- NO empty motor oil, pesticide or chemical bottles
- NO Styrofoam, polystyrene (do not put in curbside bin)

ALUMINUM CANS AND FOIL

Aluminum cans, Aluminum foil, Pie plates & trays

STEEL/TIN CANS

Food cans and lids, Metal paint cans and lids, and Empty aerosol cans

- NO utensils, propane tanks, wire hangers, or small appliances

CARTONS

Milk, Soup, and Juice cartons and boxes

GLASS BOTTLES AND JARS

All colors are accepted

- NO window or auto glass, bakeware, ceramics, mirrors, light bulbs, coffee pots or drinking glasses

