

BEGINNING
APRIL
2019



VILLAGE OF LA GRANGE PARK WASTE & RECYCLING PROVIDER UPDATE



LAGRANGEPARK@LRSRECYCLES.COM | 773.685.8811

LRSRECYCLES.COM/LAGRANGE-PARK

VILLAGE OF LA GRANGE PARK

NEW REFUSE, RECYCLING AND YARD-WASTE COLLECTION PROGRAM

Beginning April 1, 2019, Lakeshore Recycling Systems (LRS) will be the new refuse, recycling and yard-waste service provider for the residents in the Village of La Grange Park. LRS is a privately owned company headquartered in Morton Grove, Illinois with locations throughout Illinois and Wisconsin. LRS has provided services throughout northern Illinois for over 20 years and is proud to partner with your community! The transition of services will begin in mid to late March, when residents will begin to receive new LRS carts.

THE TRANSITION

All residents in single-family or two-family homes will automatically receive one (1) 65-gallon cart for garbage and one (1) 65-gallon cart for recyclables.

Larger and smaller carts are available for garbage and recycling. Yardwaste carts and additional carts are also available for a small monthly fee. Please refer to the Waste and Recycling Carts section of this brochure for more information.



MAIN SERVICES

REFUSE (GARBAGE) COLLECTION

If you have additional garbage that will not fit into your cart, you must use a garbage sticker for each bag or item outside of the cart. Stickers can be purchased at Village Hall, or the same vendors that have carried them in the past. There is no limit on the amount of bags that can be collected, as long as each bag has a sticker.

Please note: garbage mixed with yard waste / leaves / grass clippings cannot be taken as waste.



RECYCLING COLLECTION

Residents can mix recyclable items in their recycle cart. There is no limit on the amount of recyclable material that can be put out for service each week. Excess items that will not fit into recycle carts may be placed on the side of the cart for collection, and will not require a sticker. Residents are encouraged to consider a larger recycle carts to keep pace with the increasing amounts of material that are recyclable, and the advent of on-line purchasing (cardboard-based).

Please do not place plastic bags in your recycling cart.



YARD WASTE COLLECTION

Residents should continue to use brown (kraft) bags for yard waste disposal. Each bag will require one sticker. LRS also offers a seasonal option, in which residents will be provided a yard waste cart, or continue to use brown bags.

Yard waste that will not fit into a brown bag or cart will need to be bundled in units that are no longer than 4' and 18" in diameter. Each stack will require one waste sticker for removal. Yard waste in plastic bags will not be accepted.

LRS will provide collection of organic Christmas trees for the first two weeks in January at no charge. **Beyond this, trees will require five stickers each.**



BULK ITEMS

Bulk items are items that are too large to fit into your waste cart. Each bulk item requires two waste stickers affixed. Carpet rolls may be no longer than 4' and 18" in diameter. If an item is too large, or an item that is not allowable to take, special arrangements may need to be made.

ADDITIONAL SERVICES

WHITE GOODS

White goods are appliances containing CFC, HCFC, PCBs mercury switches or other hazardous components. Examples: refrigerators, air conditioners and humidifiers. These items will require 2 waste stickers to be collected. All white goods will be collected on a separate truck, and will need to be scheduled. Please call LRS to schedule the appliance collection.

DO-IT-YOURSELF CONSTRUCTION

DIY construction or demolition debris will require four waste stickers per stack or 35-gallon container. These stacks and/or containers may be no more than 50lbs per unit, and no more than 4' in length and 18" in diameter.

HOUSEHOLD HAZARDOUS WASTE (HHW)

HHW products are flammable, toxic, corrosive and/or reactive, and can pose a harmful threat or damage to the environment when disposed of improperly. Items like paint, pesticides, poisons, cleaning solvents, old or tainted gasoline, used oil and other automotive fluids are considered to be hazardous, and should not be included with your regular household waste.



RECYCLABLE MATERIALS

PAPER

- | | | |
|-----------------------|--|------------------------|
| Newspaper and inserts | Magazines catalogs & phone books | Office paper notebooks |
| Computer printouts | Hanging file folders (remove metal & trash it) | Pastel sticky notes |
| Glossy brochures | Index cards | Greeting cards |
| Stationery | Fax paper | Manila folders |
| Envelopes | Junk mail | Chipboard/Paperboard |
| Cardboard boxes | Brown paper grocery bags | Paperback books |

- NO used paper plates or pizza boxes, or fluorescent paper (they contaminate the paper stream with food, dye, or plastic coating) If pizza box top is clean you can tear it off and recycle it.
- NO paper towels, tissues, or napkins, which are not recyclable because the fibers are too small to reuse (please compost them with kitchen food scraps if possible)
- NO Shredded Paper – Loose shredded paper causes major sorting problems in the Recycling Facilities
- NO frozen food boxes, which are made of a hybrid of paper and plastic, and are not wanted by paper mills
- NO paper cups, which are also made of a hybrid of paper and plastic rendering them unrecyclable

ALUMINUM CANS AND FOIL

- | | | |
|---------------|---------------|--------------------|
| Aluminum cans | Aluminum foil | Pie plates & trays |
|---------------|---------------|--------------------|

CARTONS

Milk, Soup, and Juice cartons & boxes

STEEL/TIN CANS

- | | | |
|---|---------------------------|--------------------|
| Food cans and lids | Metal paint cans and lids | Empty aerosol cans |
| • NO utensils, propane tanks, wire hangers, or small appliances | | |

GLASS BOTTLES AND JARS

- All colors are accepted
- NO window or auto glass, bakeware, ceramics, mirrors, light bulbs, coffee pots or drinking glasses

PLASTIC CONTAINERS

- | | | |
|---|--------------|--------------|
| Plastic bottles | Plastic tubs | Plastic jugs |
| • NO plastic bags or plastic film (plastic wraps, sandwich bags, freezer bags, tarps) | | |
| • NO plastic utensils or plates (plastic wraps, sandwich bags, freezer bags, tarps), cups, lids or straws | | |
| • NO candy wrappers, cereal bags, potato chip bags, or snack bags | | |
| • NO empty motor oil, pesticide, or chemical bottles | | |
| • NO Styrofoam, polystyrene (do not put in curbside bin) | | |

WASTE AND RECYCLING CARTS

ALL LA GRANGE PARK RESIDENTS WILL AUTOMATICALLY
RECEIVE NEW LRS REFUSE AND RECYCLE CARTS

LRS will provide a new cart for garbage and a new cart for recycle material for each single family or two-family home in the Village of La Grange Park beginning the week of March 25, 2019. Carts will be delivered starting on March 25th, and continue through March 29th. All carts will be delivered at curbside, and should not be used for service until April 3, 2019. Residents should not use their new carts until old carts are removed or the week of April 3rd. **NO ACTION IS NECESSARY FOR RESIDENTS WHO PREFER THE 65-GALLON GARBAGE AND 65-GALLON RECYCLE CART.** Residents will automatically be delivered a 65-gallon cart for garbage and a 65-gallon cart for recycle material. Other cart options are available.

On service days, residents who are new to the cart format should plan on having carts out for service by 7AM. Carts should be placed at least 3' from mailboxes, trees, light poles or parked cars, and 1' – 2' from the curb or other cart. If you have been using your own garbage can and blue recycling bin with a sticker, you can either keep that cart for your general home needs, or we will take it at no cost – as long as it is labeled "Please take/dispose."

CART REQUEST PROCESS

- Smaller and larger carts for garbage and recycling are available in 35, 65 and 95-gallon sizes. The recycling cart size you receive or select will not affect your monthly rate.
- Additional carts are available for \$3.00 each per month for garbage, recycle or yard waste in 35, 65 or 95-gallon.
- Please submit your cart request before March 1st to receive it before April 3rd.
- No action is necessary for residents who prefer the 65-gallon carts for both garbage and recycle.

Village of La Grange Park residents may make a cart request online or by calling LRS Customer Service. Please be sure to make your cart selection before March 1, 2019 in order to receive the selected cart(s) before the start of service the week of April 1, 2019.



LRS ONLINE CART SELECTION (SUGGESTED)

Submitting a cart request is very easy with the LRS Online Cart Selection. Requests submitted online are immediately received and processed. You can select from different size carts, additional carts, and yard waste carts. You may also request to receive your invoice by email. LRS recommends residents use the online cart selection.

HOW TO SUBMIT SPECIAL CART REQUESTS

- Visit [LRSrecycles.com/LaGrange-Park](https://lrsrecycles.com/LaGrange-Park) to submit an online request.
- Call customer service directly at **773.685.8811**.

BILLING, RATES AND PAYMENT OPTIONS

Residents will be billed on a quarterly basis, in advance. As a means to be environmentally friendly, we encourage you to pay electronically. For those residents taking advantage of this option, you may choose to pay with an automatic bank draw or via ACH transfer from an account that you authorize. Residents that chose to pay by check through standard mail will be charge a \$2.00 transaction fee.

GARBAGE / YARD WASTE STICKERS

Stickers will be needed for yard waste, extra garbage (outside of cart), bulk items and electronic waste. Stickers can be purchased at Village Hall and the same retail outlets at a cost of \$3.00 per sticker.

- Bulk Item = 2 stickers per unit
- White Good = 2 stickers per unit
- Electronic Waste = 1 sticker per single (small) item, 5 stickers per bundle within a brown paper bag, 10 stickers per television or monitor.

AUTO PAYMENT OPTION

LRS offers an auto-pay option for residents who choose to establish this method of payment. Once you receive your first invoice from LRS you may choose this option. If you would like to elect for auto pay, you may do so by going to: <https://etowerweb.amcsgroup.com/lakeshore/>. You will be asked to create a user name and password.

MAIL PAYMENT

The mailing address for payments is:
LAKESHORE RECYCLING SYSTEMS
PO BOX 554892
DETROIT, MI 48255-4892

SERVICE CHANGES

- Stickers will no longer be used for standard weekly waste and recycling pickups.
- Stickers will be used for extra garbage, yard waste, e-waste, bulk items, etc.
- Every home will receive one waste cart and one recycling cart; residents will have the option of using a 35-gallon, 65-gallon or 95-gallon for garbage, and a 35-gallon, 65-gallon or 95-gallon cart for recycling.
- Residents will be charged a monthly fee for services, which will be billed quarterly.
- The Village will be serviced on a three-day schedule. Residents will either continue being serviced on Thursday, or be moved to Wednesday or Friday.
- The minimum monthly service charge on resident water bills will be eliminated.

TRANSITION UPDATES

GENERAL COLLECTION GUIDELINES

Your service day will either remain on Thursday, or be switched to Wednesday or Friday. Please call: **773.685.8811** or email: LaGrangePark@LRSrecycles.com for verification.

All garbage, recycling and yard waste will be serviced between 7AM and 5PM on service days. Please have your carts out for service between 7PM the night before service and 6AM on your service day. Carts should be removed from the curbside by 7PM on service days.

THE TIME OF DAY MATERIALS ARE COLLECTED WILL CHANGE

It's very common for drivers to arrive around the same time on service day once the routes are established. LRS will be creating new routes and it takes time to establish a routine route. There are many other things that impact collection times which is why it is recommended that materials are placed out the night before the collection but materials are required to be out by 6AM on service day.

- All items need to be placed out by 6AM on the service day.

LRS WILL DELIVER NEW GARBAGE AND RECYCLE CARTS

LRS will automatically provide new carts for garbage and recycle materials for each home. Residents will automatically be delivered a 65-gallon cart for garbage and a 65-gallon cart for recycle materials, unless a request is made for a different size. No action is necessary if you prefer the 65-gallon cart size for garbage and recycle. Please refer to the section on **Waste and Recycling Carts** for more information on cart options for garbage, recycle and yard waste.

LRS HOLIDAY SCHEDULE

LRS observes New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. There will be no collection on the holiday.

If the holiday falls on a weekday prior to your regular service day, service will be the following day. Services will take place on Saturday's during holiday weeks.

KEY DATES

- **February 18th – March 15th:** Register and pick your garbage and recycling cart size
- **March 22nd – March 30th:** LRS will deliver you new carts curbside
- **April 3rd:** LRS will start services in the Village of La Grange Park
- **April 1st – May 1st:** LRS will accept Republic Services stickers
- **April 1st – June 1st:** Carts may be exchanged for different sizes at no charge.

SERVICE DAYS

WEDNESDAY

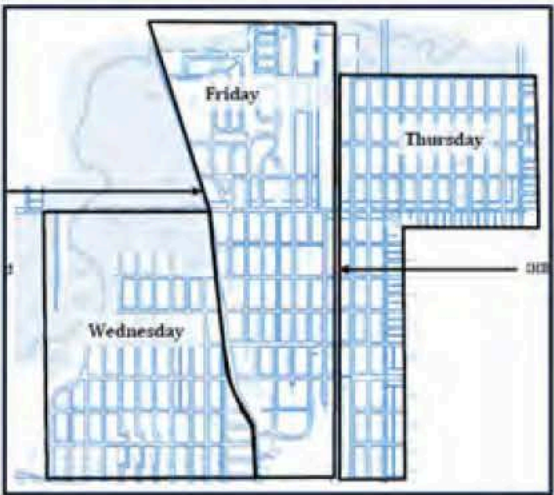
All streets west of La Grange Road

THURSDAY

All streets east of the IHB railroad tracks

FRIDAY

All streets from La Grange Road east to the IHB railroad tracks



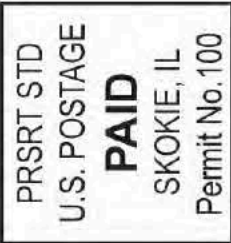
CONTACTING LRS

LRS LA GRANGE PARK CUSTOMER SERVICE PHONE

773.685.8811

LRS EMAIL FOR LA GRANGE PARK RESIDENTS

LAGRANGEPARK@LRSRECYCLES.COM



FIVE YEAR PRICING

PRICING BY CONTRACT YEAR					
	Year 1 (4/1/19 - 3/31/20)	Year 2 (4/1/20 - 3/31/21)	Year 3 (4/1/21 - 3/31/22)	Year 4 (4/1/22 - 3/31/23)	Year 5 (4/1/23 - 3/31/24)
Village-wide Carts (Three-Day Collection: WED / THU / FRI)					
35-gallon waste cart, 35-gallon recycling cart SENIOR RATE (\$/hh/month)	\$8.75	\$9.01	\$9.28	\$9.56	\$9.85
35-gallon waste cart, 64-gallon recycling cart (\$/hh/month)	\$13.25	\$13.65	\$14.06	\$14.48	\$14.91
64-gallon waste cart, 64-gallon recycling cart (\$/hh/month)	\$15.25	\$15.71	\$16.18	\$16.67	\$17.17
96-gallon waste cart, 64-gallon recycling cart (\$/hh/month)	\$16.50	\$17.00	\$17.51	\$18.04	\$18.58
Waste sticker for overage (\$/each)	\$3.00	\$3.09	\$3.18	\$3.28	\$3.38
Landscape waste sticker (\$/each)	\$3.00	\$3.09	\$3.18	\$3.28	\$3.38
Back door service (\$/year additional)	\$16.00	\$16.48	\$16.97	\$17.48	\$18.00
# Stickers Residents must use on each White Good or Bulk Item	2	2	2	2	2
# Stickers Residents must use on Clean Up Day	5	5	5	5	5
Optional 95-gallon landscape waste cart (\$/hh/month, to be billed only April - November)	\$20.00	\$20.60	\$21.22	\$21.85	\$22.51
Landscape waste cart rental fee (\$/hh/month, to be billed only December - March)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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