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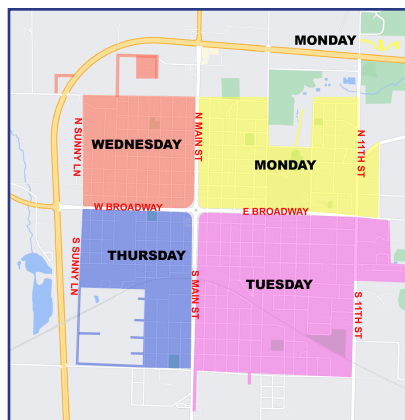


SERVICE TRANSITION

New service with LRS will start on May 2, 2022. However, we will start delivering waste carts during the last two weeks of April. These carts will be placed at curbside, and should not be used until the first week or May.

NEW SERVICE DAYS

Some Monmouth residents may see a change in their service day. Please see the map below for your collection day. If you are unclear about your location on the map please call **309.586.4410**.



LRSrecycles.com/IL/Monmouth



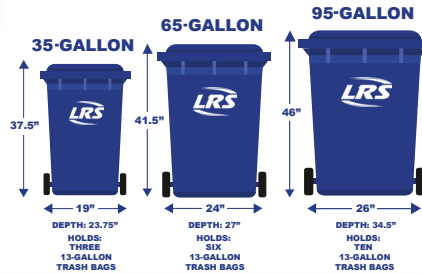
BEGINNING MAY 2022 CITY OF MONMOUTH WASTE COLLECTION PROGRAM 309.586.4410 | MONMOUTH@LRSRECYCLES.COM

LRS is excited to become the City of Monmouth's new residential waste hauler, starting on May 2, 2022. We have a great appreciation for the high standards Monmouth residents have when it comes to service, quality and value. We look forward to exceeding those expectations. LRS is a Midwest leader with a local operation established right here in Monmouth! Under the City's new contract with LRS, residents will see a cost savings compared to other bidders along with enhanced services for the next seven years.

This mailer includes important information that will answer basic questions and explain your new services in greater detail. We hope that you will keep it handy, and use it as a reference point as needed.

WASTE COLLECTION GUIDELINES

All Monmouth residents will be provided with one 95-gallon waste cart at no cost. This cart will be serviced on a weekly basis, and residents will have the option to swap out the 95-gallon cart with a 65-gallon or 35-gallon cart. LRS in partnership with the city will provide the first swap as a courtesy, but any additional swaps will incur a fee of \$75.00.



To change cart size, residents may email our customer experience team at: Monmouth@LRSrecycles.com

All carts should be placed at the curbside no later than 6AM on your service day. LRS recommends that carts are placed out for service the night before. Although LRS strives to keep a consistent pick up time, weather and staffing can alter pickup times.

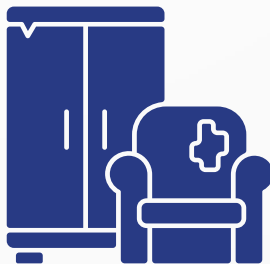
All waste should be bagged and placed inside of the provided LRS cart with the lid closed to ensure safe collection and to help maintain a clean neighborhood appearance.

EXCESS GARBAGE

For trash that does not fit in the cart, LRS will provide service as needed, scheduled at an agreed upon per-yard basis billed from LRS directly to the resident. In addition, collection stickers may be placed on extra bags of trash outside the cart. These stickers can be purchased for \$2.00 each

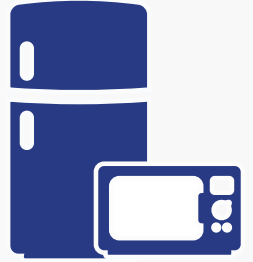
BULK ITEM

If a single item is too large to fit in a cart then it is considered a bulky item. LRS will accept one bulky item on the 3rd week of the month for no additional charge. The bulky item will be collected on your regular scheduled trash day. If the item is heavier than 50lbs please contact LRS to schedule the collection with our customer experience team so they can provide adequate equipment to handle the item safely. Additional bulk items must be scheduled with LRS for a charge of \$10.00 per item.



WHITE GOODS

LRS will provide collection of major appliances, including but not limited to ovens and refrigerators. LRS will accept one white good per month for no additional charge, but the item must be scheduled with LRS in advance. Additional white goods may be scheduled with LRS for an additional charge of \$25.00 per item.



Residents may either email us at Monmouth@LRSrecycles.com, or call **309.586.4410** to schedule additional collections.

ADDITIONAL CARTS

Should you need additional cart capacity on a permanent basis, LRS will provide one at a cost of \$3 per month, per cart. Please contact city hall to request an additional cart.

ADDITIONAL SERVICES

ROLL OFF SERVICES

LRS is one of the Midwests largest provider of roll-off boxes. For larger clean-out projects, or move-ins and move-outs, we encourage residents to reach out to us for competitive pricing and availability.

Sizes available: 30yd, 20yd, 15yd and 10yd.



HOLIDAYS

LRS observes the same six holidays that your previous hauler observed. Those are:

**NEW YEAR'S DAY
INDEPENDENCE DAY
THANKSGIVING**

**MEMORIAL DAY
LABOR DAY
CHRISTMAS**

If the holiday falls on a weekday prior to your service day, service will be delayed by one day. There will be no collection on any of the six holidays listed above.

309.586.4410

MONMOUTH@LRSRECYCLES.COM

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