

BILLING & PAYMENT INFORMATION

Lincolnshire residents will be billed on a quarterly basis. Auto-pay options are available and encouraged. Residents can enroll in auto-pay as their preferred payment method after they receive their first mailed invoice. Enroll at LRSrecycles.com/pay-bill. Residents will be asked to create an account and unique password.

If you prefer to mail your payments, please use the remittance form found on the bottom of your quarterly invoices or you can always call us at 844.NEED.LRS to make payment or for any other billing matters.

MISSED COLLECTION PICK-UP

Please contact LRS at 844.NEED.LRS to notify our customer service representatives that your waste, recycling or curbside composting (food & yard waste) was not collected. Customer experience specialists may also be reached by emailing Service@LRSrecycles.com.

SENIOR DISCOUNT

Customers 65 years of age or older are eligible for a 10% discount. Application forms are available at LRSrecycles.com/Lincolnshire.

NEW CUSTOMER ENROLLMENT/ CART EXCHANGE REQUESTS

Visit LRSrecycles.com/Lincolnshire and click the "Lincolnshire Service Enrollment or Change Request" portal on the right side for more information. Cart exchanges may result in a \$25 fee/request.

MOVING SOON?

Visit LRSrecycles.com/Moving to let us know!

PORTABLE RESTROOM AND DUMSPTER

LRS has expanded our temporary services division to create an easier customer experience, whether for a large construction site or a homeowner with a renovation or a clean-out project. As the largest portable toilet business in Illinois, LRS provides safe and sanitary restrooms for any occasion, from construction remodels to large events and outdoor weddings.



Additionally, LRS holds over 20 years of roll-off dumpster experience, and we guarantee service operations will be timely and above expectations. An LRS representative will work with you to select the appropriate box so that your project continues to run smoothly.

SPRING CLEAN-UP

Spring Clean-up will take place Saturday, May 4, 2024.

Visit LRSrecycles.com/Lincolnshire for accepted items and other information.

PAPER SHREDDING EVENT- RESIDENTS ONLY

Saturday, July 20, 2024 9 AM - 12 PM at Village Hall, 1 Olde Half Day Road, Lincolnshire, IL 60069.

For more information, visit Lincolnshireil.gov or call the Lincolnshire Public Works Department at 847.913.2356.

LRS OBSERVED HOLIDAYS

2024 HOLIDAY SERVICE DATES	
LRS RECOGNIZES SIX HOLIDAYS PER YEAR	
MONDAY JAN 1, 2024	NEW YEAR'S DAY Collection services will be postponed by one day for the entire week following the holiday, as the holiday will be observed by LRS on Monday, January 1, 2024.
MONDAY MAY 27, 2024	MEMORIAL DAY Collection will be postponed by one day for the entire week.
THURSDAY JUL 4, 2024	INDEPENDENCE DAY Collection services on Monday, Tuesday, and Wednesday will NOT be postponed. Thursday-Friday collection service will be postponed by one day.
MONDAY SEP 2, 2024	LABOR DAY Collection will be postponed by one day for the entire week.
THURSDAY NOV 28, 2024	THANKSGIVING DAY Collection services on Monday, Tuesday, and Wednesday will NOT be postponed. Thursday and Friday collection services will be postponed by one day.
WEDNESDAY DEC 25, 2024	CHRISTMAS DAY Collection services on Monday and Tuesday will NOT be postponed. Wednesday, Thursday, and Friday collection services will be postponed by one day.
WEDNESDAY JAN 1, 2025	NEW YEAR'S DAY Collection services on Monday and Tuesday will NOT be postponed. Wednesday, Thursday, and Friday collection services will be postponed by one day.

Service will not take place on these recognized holidays. If the holiday falls on or before your regular weekly collection day, the collection day will be postponed one day. Friday services are always done on Saturday.

QUESTIONS?
Contact LRS at 844.NEED.LRS or Service@LRSrecycles.com



VILLAGE OF LINCOLNSHIRE

WASTE & RECYCLING SERVICES

SERVICE@LRSRECYCLES.COM | 844.NEED.LRS

LRS is excited to serve as the Village of Lincolnshire's waste, recycling and curbside composting hauler! We are a locally-owned hauler that has been providing Chicagoland customers and municipalities with the area's best service for over 20 years.

Waste, recycling, and curbside composting (food & yard waste) will be collected on Wednesday each week throughout the year, except when impacted by a holiday (see back panel for details). Please visit LRSrecycles.com/Lincolnshire or contact 844.NEED.LRS for more information on holidays or any other service we offer Lincolnshire residents.

We hope that you will find answers to most questions you have about LRS in this brochure. Please keep this brochure handy as a reference tool for general and specific questions.

WASTE, RECYCLING, & ORGANIC CARTS

Waste bags should be placed in the LRS provided plastic cart and placed behind the curb for collection. All bags or items that do not fit into the carts will require a sticker in order to be collected. Residents will be allowed 1 free bulk item, each week, including mattresses to be picked-up curbside on their regular service day. Any additional bulk items will require a sticker.

Mattresses placed out for collection must be wrapped in plastic in order to be removed. Plastic mattress covers are generally available at local hardware stores. Mattresses that are unwrapped, along with items that are too heavy for collection on standard routes, will be tagged with a sorry sticker explaining why the items was not collected.

Carts may be placed curbside no earlier than 9 PM the day before collection day. To ensure collection, carts must be at the curb by 6 AM on collection day.

Stickers for extra items and Curbside Composting (food and yard waste) may be purchased at:

- Lincolnshire Village Hall
- Heinen's (Bannockburn)
- Sunset Foods (Lake Forest)

RECYCLING COLLECTION (UNLIMITED)

Residents will be provided a 35-gallon, 65-gallon, or 95-gallon recycling cart, based on which size is requested. Recycling collection will take place on the same day as waste collection. LRS will take all single-stream recyclable material placed outside the cart without stickers at no additional charge. We encourage residents to breakdown cardboard boxes as much as possible. A list of acceptable recycling items is included in this brochure.

CURBSIDE COMPOSTING (FOOD & YARD WASTE)

Residents may place brown kraft bags and user-owned (33-gallon and smaller) cans that are stickered at curbside on collection day. Residents may also opt for a seasonal yard waste subscription that includes a 35-gallon, 65-gallon or 95-gallon LRS-provided cart. Stickers are not required for subscription residents. Curbside Composting season is on collection days between April 1 - December 15.

Lincolnshire residents may also co-mingle food waste with yard waste. Should residents choose to place food waste into stickered brown kraft bags, they will be taken as well. To learn how to get started or what items can be composted, scan the QR Code.



Branches and trimmings should be placed at curbside in bundles that are wrapped in biodegradable twine or string. Bundles should be no longer than 4' in length and 2' in diameter. Large tree limbs may not be collected.

ADDITIONAL SERVICES

LEAF COLLECTION

Each fall, LRS will provide Lincolnshire residents a leaf collection program where leaves will be collected each week for six weeks. Residents should rake leaves to the curbside in piles that are no wider than 3' to 4'. Residents should be cautious to make sure leaf piles are not blocking culverts or sewer openings. Doing so may adversely affect drains during heavy rainfall or snowfall. Leaf collection is only for leaves. Other yard waste, organics, or heavy items or materials of any kind should not be mixed in with leaf piles. This may cause serious damage to equipment, or worse – injury to LRS drivers.

BULK ITEMS

Residents may place one bulk item under 50 lbs out for collection each week (this does not include additional plastic bags). Additional items that are 50 lbs or heavier, and/or do not fit into waste carts will need to be stickered for removal. This includes additional waste bags (for customers not subscribed to unlimited waste service), furniture and other similar items. Excess amounts of demolition or construction-based material will need to be scheduled for separate removal. This material includes, but is not limited to carpet, drywall, wood, and masonry material.

WHITE GOODS

White goods/appliances such as dishwashers, refrigerators, washing machines, and others will be collected at a rate of \$27.13 per item. However, residents must call 844.NEED.LRS to schedule this service.

HOLIDAY TREES

Live holiday trees will be collected curbside at no charge on your regular day of service throughout the month of January, each year. Please remove all lights and decorations, and limit trees placed for collection to one.

ELECTRONIC WASTE

LRS is proud to offer Lincolnshire residents Electronic Waste Home Curbside Collection as part of the waste and recycling program. This service will be offered to all single-family home residents (that fall under the Village's contract) four times a year (quarterly) at no additional cost. In order to participate in this program, residents are required to schedule an appointment through our LRS e-waste portal at [LRSrecycles.com/Lincolnshire](https://lrsrecycles.com/Lincolnshire).

REQUEST CUT OFF DATE 2024	E-WASTE HOME COLLECTION DAY 2024
February 22, 2024	February 24, 2024
May 23, 2024	May 25, 2024
August 15, 2024	August 17, 2024
November 14, 2024	November 16, 2024

RECYCLABLE MATERIALS

- Recyclable items must be clean.
- NO used paper plates, pizza boxes, or fluorescent paper (they contaminate the paper stream with food, dye or plastic coating). If pizza box top is clean you can tear it off and recycle it.
- NO paper towels, tissues or napkins, which are not recyclable because the fibers are too small to reuse (please compost them with kitchen food scraps if possible).
- NO shredded paper – loose shredded paper causes major sorting problems in the recycling facilities.
- NO frozen food boxes or paper cups, which are made of a hybrid of paper and plastic, and are not wanted by paper mills.
- NO clothing and textiles.

PAPER

Newspaper & inserts	Magazines, catalogs & phone books
Computer printouts	Hanging file folders (remove metal and trash it)
Glossy brochures	Index cards
Stationery	Fax paper
Envelopes	Junk mail
Cardboard boxes	Brown paper grocery bags
Office paper/notebooks	Pastel sticky notes
Greeting cards	Manila folders
Chipboard/paperboard	Paperback books

PLASTIC CONTAINERS

- Plastic bottles, tubs & jugs
- NO plastic bags or plastic film (plastic wraps, sandwich bags, freezer bags, tarps).
 - NO plastic utensils or plates (plastic wraps, sandwich bags, freezer bags, tarps, cups, lids or straws).
 - NO candy wrappers, cereal bags, potato chip bags or snack bags.
 - NO empty motor oil, pesticide or chemical bottles.
 - NO styrofoam, polystyrene (do not put in curbside bin).

ALUMINUM CANS & FOIL

Aluminum cans, foil, pie plates & trays

CARTONS

Milk, soup, and juice cartons & boxes

STEEL TIN / CANS

Food cans & lids, metal paint cans & lids and empty aerosol cans

- NO utensils, propane tanks, wire hangers or small appliances.

GLASS BOTTLES & JARS

All colors are accepted

- NO window or auto glass, bakeware, ceramics, mirrors, light bulbs, coffee pot or drinking glasses.