

# Billing Information

Residents will be able to create an online account once an open LRS invoice is received. At LRS, we bill **quarterly on an advanced billing schedule**. Invoices will be **billed to the property owner** and **mailed to the service address** unless another address is provided.

At LRS, we make it easy to pay your bill. Here are the options available to you:

## Mail-in payment:

All payments should be directed to:  
LRS, LLC  
PO Box 4700  
Carol Stream, IL 60197-4700

## Eco-Friendly Services:

Help us contribute to a more sustainable future by enrolling in our digital services at Pay Bill - LRS (LRSrecycles.com):

1. **Autopay:** Ensure your bills are settled on time, every time. Forget about late fees and missed due dates – our autopay feature takes care of it all. Credit card and ACH payment options are available with our autopay system.
  - Avoid credit card fees by setting up ACH payments directly from your bank account
2. **Paperless Billing:** Receive your statements digitally, eliminating paper waste and contributing to a greener environment.

## Autopay Enrollment

Here's how to enroll in our autopay system!

- Visit us at <https://payment.lrsrecycles.com/portal/templanding/>
- Click I'm New. I need to create an account
- Populate the email, password and reminder question/answer fields
- Enter your account number, invoice number, and invoice total located on your current LRS invoice

PRSRT. STD.  
U.S. **PAID**  
POSTAGE  
Skokie, IL  
Permit No. 245

LRS  
5500 Pearl Street  
Rosemont, IL 60018



## Contact Us

Service@LRSrecycles.com  
844.Need.LRS  
LRSRECYCLES.COM  
@LRSRECYCLES



VILLAGE OF  
**GURNEE**

YOUR WASTE AND RECYCLING COLLECTION PROVIDER



Screenshot of the LRS Payment Portal showing a login form and an invoice.

**Welcome to the LRS Payment Portal**

**Login to My Account**

Email Address:

Password:

☐ Remember me on this computer

[I've forgotten my password.](#)

[I'm new. I need to create an account.](#)

**INVOICE**

LRS  
5500 Pearl Street  
Rosemont, IL 60018  
Phone: 844-NEED-LRS  
www.lrsrecycles.com

JOHN SMITH  
1234 5th St  
CHICAGO, IL 12345

DATE	FROM	DESCRIPTION	REFERENCE	QTY	RATE	AMOUNT
08/01/24	1001	1001		22.00 YN	\$5.00	\$110.00

**Invoice Total:** \$110.00

**Customer Number:** Ex: 12345 or 12345.1

**Invoice Number:** Ex: 10012345

**Invoice Total:** Ex: 10012345



## Village of Gurnee Residents

We are thrilled to begin a partnership with your community starting **June 3** and are committed to the same timely, reliable and thorough service you’ve come to expect.

Each home will receive two carts, one for waste and one for recycling. Carts are available in 35-gallon, 65-gallon, and 96-gallon size. Garbage, recycling and one bulk item shall be placed curbside the day of collection no later than **6 AM** to ensure they are collected. Residents will automatically be registered to receive the same size carts as they have with Waste Management unless otherwise communicated to LRS via Customer Care or selected online. The deadline to change cart sizes is **May 1**.



## Items of Note

- Waste Management will continue service until **May 31**
- LRS carts will be delivered **May 20-May 27**
- Begin utilizing the LRS carts after Waste Management’s final service date on **May 31**
- Place empty Waste Management carts curbside **May 27-June 1** for removal

## Holiday Schedule

Service will be delayed by one day if a holiday falls Sunday through Friday. If the holiday falls on a Saturday, your service day will not be impacted. The following holidays may impact your service day:

NEW YEAR’S DAY | MEMORIAL DAY | INDEPENDENCE DAY  
LABOR DAY | THANKSGIVING DAY | CHRISTMAS DAY

## Inclement Weather

If your pickup is missed due to weather related issues, your adjusted service day will be communicated with you via e-mail, text, and social media. Please sign up for our email and text communications at 844.Need.LRS or service@LRSrecycles.com. Ensure that you are following your local area Facebook Page.

## Missed Service

For any missed waste, recycling, or curbside composting (yard waste) collections, please reach out to LRS at 844.NEED.LRS to notify our customer service representatives promptly. You can also connect with our customer experience team by emailing service@LRSrecycles.com.

## Waste Collection

Material must be placed out by 6 AM on your collection day. Please note that service times may vary.

Residents may contact Customer Service to request services such as an additional garbage cart.

Please note these services are offered with an additional fee. Extra carts are \$5 per cart a month.

## Recycling Collection

Residents may place out as many recyclable items as they wish each week for collection. Recyclable material that won’t fit in recycling carts may be placed at the side of the cart. Larger or bulky boxes must be broken down before collection.

### ACCEPTED RECYCLABLES:

PAPER | STEEL & TIN CANS | CARTONS  
ALUMINUM CANS & FOIL | GLASS BOTTLES & JARS | PLASTIC CONTAINERS

### GENERAL RECYCLING GUIDELINES:

- Recyclable items must be clean
- Paper: no used paper plates, paper towels, frozen food boxes, etc.
- Plastic: no plastic bags, utensils, chip bags, or styrofoam
- Cartons: empty and rinse, then leave caps on
- Aluminum: empty and rinse
- Glass bottles & jars: all colors are accepted

FOR PRINTABLE RECYCLING GUIDELINES PLEASE VISIT [LRSRECYCLES.COM/GURNEE](https://www.lrsrecycles.com/gurnee)

## Bulk Items/Excess Garbage

Bulk items weighing under 50 pounds will be collected when placed curbside on the designated collection day each week.

### ACCEPTED BULK ITEMS:

CARPETING ROLLS | MATTRESSES WRAPPED IN PLASTIC  
BOX SPRINGS WRAPPED IN PLASTIC | BED FRAMES | BICYCLES | CHAIRS | SOFAS  
LOVE SEATS | SECTIONAL COUCH SECTIONS | WALL ART | FRAMES | TOYS

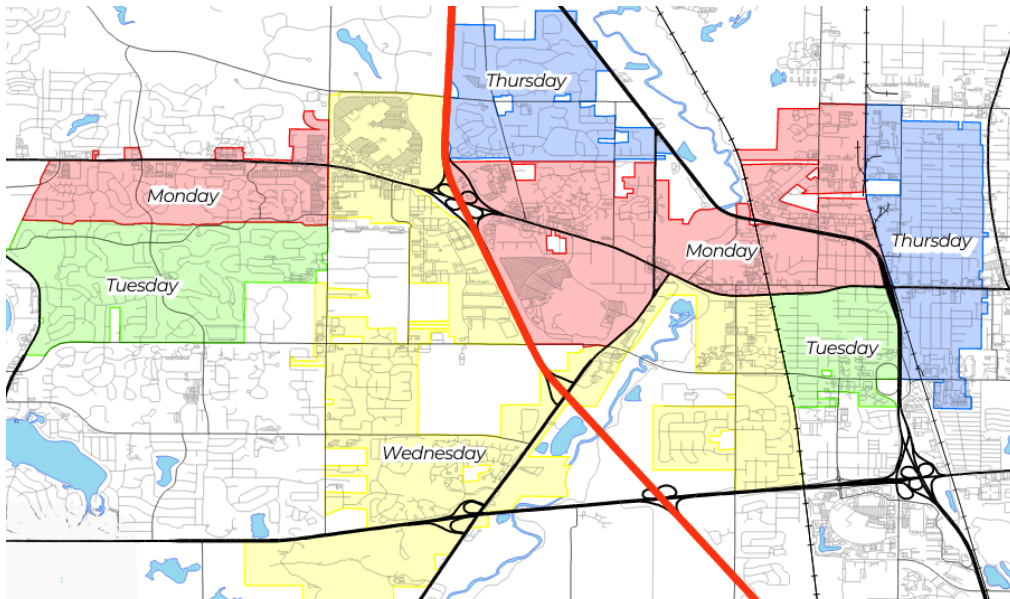
### GENERAL BULK ITEM GUIDELINES:

- Carpeting: must be in rolls of 50 lbs. or less or 4 ft. in length, folded over and secured with twine or plastic
- Mattresses & Box Springs: must be covered in plastic and taped securely shut

For items that do not meet these criteria or that are in addition to the allotted one bulk item per week, LRS will provide service upon request, billed in advance, separately and scheduled at an agreed-upon time.

## Special Refuse Collection

Contact LRS at 844.Need.LRS or send an e-mail with a photo of the item(s) to Service@LRSrecycles.com for items you are unsure of. Items requiring additional labor and/or equipment to manage are considered a Special Refuse Collection. Examples of Special Refuse Collection items include a sleeper sofa, construction debris item(s), TV console and entertainment center. LRS will provide a cost estimate if we are able to provide the service. LRS does not guarantee collection of every item.



To view the collection schedule map, please visit [www.gurnee.il.us/lrs](https://www.gurnee.il.us/lrs)

## Appliances/White Goods

Appliances including dishwashers, refrigerators, washing machines, and others will be collected at a rate of \$40 per item. Residents must schedule this service by calling 844.NEED.LRS.

## Electronic Waste

LRS takes pride in providing Electronic Waste Collection as an integral part of our waste and recycling program. This complimentary drop off service is available twice a year. More information regarding dates and drop-off location to come.

## Yard Waste

Yard waste season is **April 1- November 30**. LRS offers two options for Gurnee residents to dispose of yard waste. A sticker program and subscription.

Residents who enroll in subscription will pay an annual subscription fee and be delivered a 95g cart for yard waste. \$140.00 per season. **Please note that during the first two weeks of April (April 1 – April 15) LRS will not require any stickers on yard waste.**

Residents on the sticker program require 1 sticker for every personal can/container of yard waste.

There are NO stickers required on bundles of branch/brush **April 1- November 30** each season. All branches must be tied with string or twine into bundles not exceeding 2 feet in diameter and 4 feet in length.

### LEAF COLLECTION

Beginning mid-October through the first week of December LRS will provide fall leaf vacuuming and leaf collection. Residents must rake loose leaves to the edge of the street/curbside (not in the street) for collection. Residents may also bag leaves with no stickers required. Not all leaves may be collected at the same time as LRS will be making multiple passes throughout the community. Please contact LRS customer service or visit the Villages webpage for a current leaf collection schedule.

### SERVICE STICKER PROGRAM

The Village of Gurnee LRS residential garbage and yard waste sticker can be used on additional loose bags or cans of trash and yard waste. The LRS stickers are available for purchase at the same Gurnee retailers beginning in late May. Please be aware, LRS will not accept WM stickers at the start of service on June 3, 2024.

### STICKER LOCATIONS:

- ACE HARDWARE: 4806 GRAND AVE, GURNEE IL 60031-2618
- JEWEL OSCO: 6509 GRAND AVE, GURNEE IL 60031-1643
- MARIANO’S: 6655 GRAND AVE, GURNEE IL 60031-5274
- MENARDS: 6401 GRAND AVE, GURNEE IL 60031-1642

## Holiday Décor Removal

This service is available throughout the entirety of **January**. Simply place your tree curbside, ensuring it’s free of tinsel, lights, and ornaments. Please note that only real trees are accepted, and they should not be encased in plastic or frozen to the ground. Regrettably, decorated trees or those contained in plastic bags will not be included in this special collection.

