

## **BILLING INFORMATION**

Residents are billed quarterly in advance of service in January, April, July and October. The invoice includes waste, recycling and yard waste. Please note that every October an annual increase is applied. Below are the payment and billing options available to you:

#### MAIL-IN PAYMENT

All payments should be directed to:

PO Box 4700 Carol Stream, IL 60197-4700

#### **ECO-FRIENDLY SERVICES**

Help us contribute to a more sustainable future by enrolling in our digital services at <u>Pay Bill - LRS (LRSrecycles.com)</u>:

- 1. Autopay: Ensure your bills are settled on time, every time. Forget about late fees and missed due dates – our autopay feature takes care of it all. Credit card and ACH payment options are available with our autopay system
- Avoid credit card fees by setting up ACH payments directly from vour bank account
- 2. Paperless Billing: Receive your statements digitally, eliminating paper waste and contributing to a greener environment

#### **AUTOPAY ENROLLMENT**

Here's how to enroll in our autopay system after receiving your first bill:

• Visit us at LRSrecycles.com/pay-bill/

- Click "I'm New. I need to create an account."
- Populate the email, password and reminder question/answer fields
- Enter your account number, invoice number, and invoice total located on your current LRS invoice

## **CONSTRUCTION DEBRIS (DIY PROJECTS)**

Construction debris from small home projects such as drywall, lumber, doors and toilets is available by **special collection** only. Residents must schedule in advance and will be charged by the yard. Preparation instructions will be provided when collection is scheduled.



## **CONTACT US**

Service@LRSrecycles.com 844.Need.LRS LRSRECYCLES.COM @LRSRECYCLES in O f





# VILLAGE OF HINCKLEY

YOUR WASTE AND RECYCLING **SERVICE PROVIDER** 



#### VILLAGE OF HINCKLEY RESIDENTS

We are thrilled to continue our partnership with your community and committed to the same timely, reliable and thorough service you've come to expect.

#### GENERAL SERVICE GUIDELINES

- Service Day: Monday
- Service Time: All materials must be curbside by 7 AM
- Missed Pickup: Report by phone at 844.NEED.LRS or online at https://www.lrsrecycles.com/missed-pick-up/

#### HOLIDAY SCHEDULE

Services will be delayed by one day if any of these six holidays fall on a Sunday through Friday.

> NEW YEAR'S DAY | MEMORIAL DAY | INDEPENDENCE DAY LABOR DAY | THANKSGIVING DAY | CHRISTMAS DAY

#### **CARTS**

Each household is provided a 96-gallon waste cart and a 64-gallon recycling cart. Residents may request a 35-gallon or 64-gallon cart for either program if preferred.

#### **EXTRA CARTS**

#### **Waste Carts:**

Additional 96-gallon carts are available for \$5 per month per

**Recycling Carts:** One 96-gallon cart is provided at no additional cost per household.

**Yard Waste Carts:** 

Optional 96-gallon carts are available for \$5 per month per cart.



#### PERSONAL CONTAINER GUIDELINES

- Must be 35-gallons or less
- Must weigh less than 50 lbs.
- Must have two handles

#### **CART GUIDELINES**

- Carts must weigh less than 50 lbs for driver safety
- Carts must be within 3 feet of the street curb, and 5 feet from objects
  - **Pro Tip:** Ensure enough space to walk between your carts
- Cart lids must have openings facing the street
- All waste must be baaged
- All recycling must be loose



#### **WASTE SERVICE**

An unlimited amount of waste materials may be placed out each week for collection. Additional waste may be placed out in non-LRS containers. Please see personal container guidelines for details. Waste mixed with yard waste materials will not be collected.

#### RECYCLING SERVICE

An unlimited amount of recyclable items may be placed out each week for collection. Items must be clean and placed loose in the cart. Recyclable material that won't fit inside may be placed next to the cart. Larger or bulky boxes must be broken down before collection. Plastic bags and liners are not accepted and should be avoided.

#### **ACCEPTED RECYCLABLES**

PAPER | STEEL & TIN CANS | CARTONS | METAL ALUMINUM CANS & FOIL | GLASS BOTTLES & JARS | PLASTIC CONTAINERS

#### **RECYCLING GUIDELINES**

- Paper: no used paper plates, paper towels, frozen food boxes, etc.
- Plastic: no plastic bags, utensils, chip bags or Styrofoam
- Cartons: empty and rinse, then leave caps on
- Aluminum: empty and rinse
- Glass Bottles & Jars: all colors are accepted

TO LEARN MORE ABOUT RECYCLING AND BEST PRACTICES VISIT LRSRECYCLES.COM/RECYCLING101

#### YARD WASTE SERVICE

Yard Waste weekly collection is seasonal from April 1 - November 15, on your regular service day. Leaves are required to be bagged for collection.

#### **ACCEPTED YARD WASTE**

BRANCHES | BRUSH | GRASS CLIPPINGS | LEAVES | OUTDOOR PLANTS TWIGS | WEEDS | YARD TRIMMINGS

#### **YARD WASTE GUIDELINES**

- Contained in an LRS provided 35-gallon, 64-gallon or 96-gallon cart
- Contained in a 30-gallon biodegradable, 2-ply thickness, landscape waste bag (50 lb. limit)
  - Leaves must be bagged
- Contained in a 35-gallon customer-owned container (50 lb. limit)
- Secured in a 4 ft. by 4 ft. tied bundle of brush or branches no larger than 2 ft. in diameter

#### HOLIDAY TREE SERVICE

This service is seasonal during the month of January. Holiday Trees must be curbside by 7 AM. If your tree is frozen to the ground, it will be collected once thawed.

#### **HOLIDAY TREE GUIDELINES**

- Real trees only
- Tress under 6 ft. in height
- Free from tinsel, lights, ribbons and ornaments
- Trees inside plastic are not included in this service
- Decorated trees are not included in this service

#### **BULK ITEM SERVICE**

One bulk item is included in your weekly service. Any additional bulk or oversized items will be serviced through pre-scheduling and prepayment.

#### **ACCEPTED BULK ITEMS**

CARPETING ROLLS | MATTRESSES | BOX SPRINGS | BED FRAMES | BICYCLES CHAIRS | GRILLS | LOVE SEATS | SOFAS | SOLIDIFIED PAINT SECTIONAL COUCH SECTIONS | WALL ART FRAMES | TOYS

#### **BULK ITEMS GUIDELINES**

- Carpeting: Rolls of 50 lbs. or less, 4 ft. in length, folded over and secured with twine or plastic
- Mattresses & Box Springs: Place in plastic mattress cover, taped completely shut
- Glass, Mirrors & Window Panes: Diagonally taped or covered in cardboard

## **APPLIANCES (WHITE GOODS) SERVICE**

Large household appliances will be serviced for a \$35 per item fee through pre-scheduling and pre-payment by calling 844.NEED.LRS.

### ACCEPTED APPLIANCES (WHITE GOODS)

DISHWASHERS | REFRIGERATORS | WASHERS | DRYERS | OVENS AIR CONDITIONERS | WATER HEATERS

## **Electronic Waste (E-Waste) Service**

Electronic waste is collected twice per year in June and October at no cost to residents. Specific collection dates and scheduling cut-off dates will be posted online at LRSrecycles.com/Hinckley.

#### **ACCEPTED E-WASTE**

KEYBOARD | COMPUTER MOUSE | FAX MACHINE | MP3 PLAYER | PRINTER SATELLITE RECEIVER | SCANNER | TVS & MONITOR | VCRS | VIDEO GAME CONSOLE | CABLE RECEIVER | CELL PHONES | DESKTOP COMPUTER | LAPTOP TABLET | DIGITAL CONVERTER BOX | DVD PLAYER OR RECORDER

#### **E-WASTE GUIDELINES**

- Must **pre-schedule collection** by the cut-off date for service
- Items in clearly marked boxes or bags labeled "E-WASTE
- Up to 7 accepted items per collection
- Up to 2 TVs and/or monitors per collection

#### HOUSEHOLD HAZARDOUS WASTE SERVICE

HHW is collected twice a year in June and October at no cost. Limit 70 lbs. per collection. Requests must be scheduled online in advance. Dates and deadlines will be posted at LRSrecycles.com/Hinckley.

#### **ACCEPTED HHW**

#### AUTOMOTIVE

ANTIFREEZE | BATTERIES | BRAKE FLUID

#### **BATTERIES**

LEAD ACID | LITHIUM | SUMP PUMP NICAD

#### OUTDOOR

FERTILIZER | HERBICIDE | BUG SPRAY PESTICIDE | WEED KILLER | POOL CHEMICALS | DRIVEWAY SEALER

#### **HOUSEHOLD**

AIR FRESHENERS | AMMONIA | OVEN WD-40 | FUEL MOTOR OIL | USED FILTERS CLEANER | SHOWER CLEANER | UPHOLSTERY CLEANER | HAIRSPRAY | FLUORESCENT BULBS

#### PAINT PRODUCTS

OIL/LEAD/URETHANE/CHROMIUM-BASED PAINT | SPRAY PAINT | GLUE | STRIPPER THINNER | WOOD PRESERVATIVES

#### **MEDICAL**

SHARPS | NEEDLES & LANCETS